



WARNING SAFETY NOTICE

Siemens Plug-In Circuit Breakers and XPRESS Packs Product Recall / Safety Notice

This product advisory is to alert you to a potential safety issue with the devices listed below that, **in extreme situations, could lead to property loss or serious personal injury, including death.**

Effective immediately, Siemens Canada Limited has elected to issue a Product Recall Program on Siemens Plug-In Circuit Breakers assembled in Mexico. The recall includes Single and Double Pole "Q" Breakers, 15 Through 50 Amps with Date Code "0610 and 0710" and affected XPRESS packs with date codes 10152 to 10235.

This statement is to provide notice for immediate action to quarantine all potentially affected products.

The products affected are Siemens one inch plug-in circuit breakers, single and double pole, 15 through 50 amps, covering 6 breaker catalogue numbers and 17 XPRESS packs catalogue numbers (loadcentres and breakers bundles). These Siemens circuit breakers manufactured during months of June and July 2010, may have a non-conforming "spring clip" plug-in assembly that breaks or fails to provide sufficient force to maintain a proper electrical connection in the loadcentre. Over time, this condition could lead to excessive temperature, arcing or thermal damage at the connection point, and potential damage to the loadcentre's electrical insulation. Such activity may, in extreme situations, lead to property loss, or serious personal injury, including death.

In order to ensure that all potentially non-conforming products are captured, all of the affected catalog numbers with affected date codes listed below will need to be **immediately identified, inspected, quarantined** and **returned** to Siemens Canada Limited under RMA procedure.

Product	Catalog Number	Affected Date Codes
Breaker	Q115, Q120, Q130, Q215, Q230, Q250	0610 and 0710
XPRESS Packs (Loadcentres + Q Breakers)	XP24100, XP24100H, XP24100HQ, XP24100Q, XP32100, XP32100H, XP32125, XP32150HQ, XP32150Q, XP32200HQ, XP32200Q, XP40150HQ, XP40150Q, XP40200, XP40200H, XP40200HQ, XP40200Q	10152 to 10235

How to identify the products affected by this recall program:

Q Breakers:

- Only “Q” breakers affected with part numbers Q115, Q120, Q130, Q215, Q230 and Q250 that are **assembled in Mexico**, fall in the scope of this recall program. **Canadian manufactured breakers assembled in Drummondville QC are not affected.**

The Q breakers assembled in Mexico can be identified by the black label on the front face of the breaker (Picture 1) and the black and white label on the left side the breaker (Picture 2). The Canadian manufactured breakers not affected by this recall, can be identified by a white front label and a white side label carrying the marking “Made in / fait au Canada”.

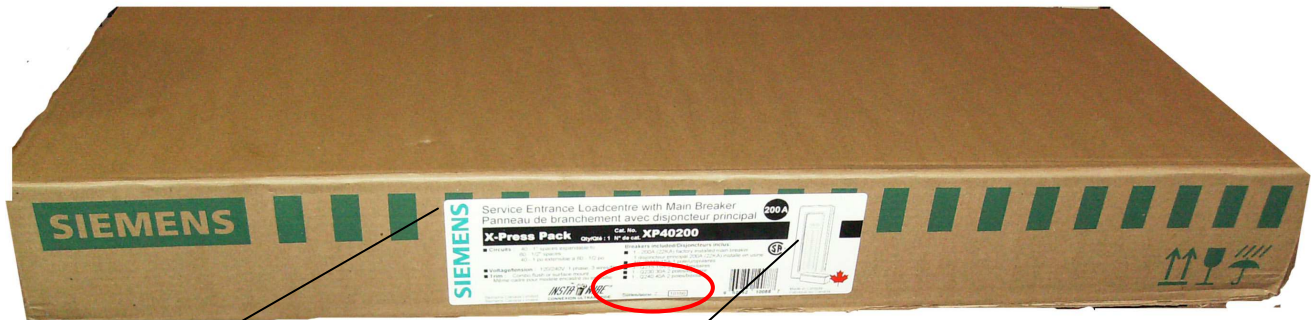
- The Date Code on affected breakers is printed on the left side label as illustrated in Picture 2. All breakers with Date Code 0610 and 0710 must be immediately isolated and removed from distribution.



XPRESS Packs:

All XPRESS Packs (Loadcentres and Q breakers bundles) with date codes ranging from 10152 to 10235 must be immediately isolated and removed from distribution. The label containing Date Code is printed on the side of the packaging as illustrated in Picture 3.

Picture 3: XPRESS Pack packaging with Label on the side.



The Date Codes are located on the bottom centre of the packaging label as shown in Picture 4.

Picture 4: Date Codes 10152 to 10235 to be isolated.



Once inventory is identified, what are the next steps?

Once you identify any inventory with the date codes above, please isolate the inventory immediately. The next step is to contact Aurora Demerjian at aurora.demerjian@siemens.com or +1 (905) 315-6868-7175 to finalize the RMA process to return the isolated inventory to Siemens Canada Limited.

We will replenish your inventory as fast as possible on a first come first serve basis. Should you prefer a credit note instead, please advise Aurora at the time of your RMA request.

Siemens Canada Limited is committed to provide our customers with safe and quality products. We regret any inconvenience this program may have caused you.

Thank you for your continuous support.

Regards,

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