

Halton Hills Hydro Launches 'Smart' Account Online Time-Of-Use Inquiry Wednesday May 4, 2011



Time-of-Use (TOU) Consumption Data Now Available For Smart Metered Customers

As part of the Ontario government's plan to create a culture of energy conservation, Halton Hills Hydro customers whose electricity usage is measured by a smart meter can now access their electricity consumption online, through the utility's new **TOU Inquiry** feature. Customers can register their account information online at www.haltonhillshydro.com/AccountOnline. This web-based, interactive, feature was designed to assist customers in understanding and managing their electricity consumption patterns and usage in the new TOU pricing environment.

Located in the secure, **View My Account Online** customer login section of the Halton Hills Hydro website, our Account Online customers will notice two new **TOU Inquiry** buttons toward the bottom of the **Account Information** page. The two options are related to our customer's internet connection (High Speed vs. Dial-up). Users should select the correct button to maximize the website features.

The **View My Electricity Use** inquiry can display usage in five different formats: summary usage, hourly, daily, by billing period, and rate comparison. Colour-coded to correspond with off-peak, mid-peak and on-peak TOU price periods. Consumption data is updated daily which allow customers the ability to see first-hand the impact of actions they are taking to shift their energy use to off-peak times or reduce their overall energy consumption.

- Summary usage pie chart open automatically to the past thirty days
- Hourly usage graph displays the hour data for the previous day
- Daily usage graph displays the most recent thirty days
- Electricity usage by billing period will display colour-coded consumption by the customer's billing period
- Price comparison tool allow the user to enter a price offering from an electricity retailer in order to compare it with current TOU rate





Energy & Cost Management Tools

Predict My Bill

This page displays your predicted electricity use and the approximate cost of your next electricity bill.

Compare Predicted

This chart displays what the cost of your predicted electricity use will be for the current bill period and compares it to the cost of your electricity use in your previous billing period.

Electricity Usage Alerts (Cost & Usage)

Cost Alerts - On this page you can set and view an electricity cost alert. By setting a cost alert you can be informed when the predicted billed electricity cost within your current billing period exceeds the cost threshold you set.

Usage Alerts - On this page you can set and view an electricity usage alert. By setting a usage alert you can be informed when your electricity use within the on-peak time-of-use price period exceeds a percentage threshold you set.

"The TOU Inquiry feature will be an excellent tool to help our customers understand and manage their electricity costs. We are pleased to be able to offer this resource as customers make the transition to Time-of-Use."

Art Skidmore, President & CEO

Halton Hills Hydro Mission Statement:

"Provide Halton Hills with electricity distribution excellence in a safe and reliable manner"