



Important Service and Safety Notice



For the removal of a Cover Plate on some Poulan Pro and General Power Products Generators.

Dear Valued Dealer and Retailer,

We would like to thank you for your recent purchase of General Power Products or Poulan Pro Generators.

Generators with a black Cover Plate could develop a fuel leak at the Fuel Cock Valve. The Fuel Cock Valve and Cover Plate may impact each other during shipping, handling and operation causing damage to the Fuel Cock Valve. Not all these generators have a Cover Plate installed. The model numbers that may have the Cover Plate are General Power Products model APP 6000 and Poulan Pro model PPG 6000.

Enclosed in this mailer are instructions for Accessing the Cover Plate on Generators in a Box and Instructions for Identifying and Removing the Cover Plate and Inspecting the Fuel Cock Valve. If you have these generator models in your inventory follow the enclosed instructions:

1. Open the box as explained in the instructions.
2. Inspect the generator to determine if a Cover Plate exists.
3. Remove the cover Plate as explained in the instructions.
4. Mark "OK" on the box once you have completed the instructions.
5. Record the information on the enclosed return card.
6. Send us a listing of the name, address and phone number of each consumer that has purchased a PPG 6000 or APP 6000 generator and we will mail a Service Notice directly to them. Forward the listing to AngelaEddy@generalpowerproducts.com.

If you have any questions regarding these procedures please contact us at the following toll free number 1-877-428-3769.

We apologize for any inconvenience this may cause.

Thank you.

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Accessing Cover Plate on Generators in a Box

Model PPG 6000 and APP 6000 Generators that require the removal of the Cover Plate that are still in their box can be modified without unpacking. These instructions will allow you to cut open the box on existing taped seams to access the Cover Plate.

Step 1: Locate the short end of the box that has two taped seams.



Figure 1 Taped Seams

Inspect your generator box as illustrated in the above photos (Figure 1). One of the short ends of the box should have two seams that are taped. **Please note: The label with the picture of the generator may not necessarily be on that end.**

Step 2: Cut open the taped seams on the short end and pull down the end of the box.

Mark "OK" with
Green Marker



Figure 2 Open box.

Using a box cutter, cut along each of the two taped seams and along the tape at the top of the box and pull down the end of the box. This will allow you to access the Cover Plate. (Please see the **Instructions for Identifying and Removing Cover Plate and Inspecting Fuel Cock Valve** for instructions on its removal.)

After the Cover Plate has been removed and the Pull Start has been reattached, please replace the box end and re-tape the box closed along the seams. Using a green marker, write OK on the upper right-hand corner of the box end.

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Instructions for Identifying and Removing Cover Plate and Inspecting Fuel Cock Valve

Model PPG 6000 and APP 6000 Generators with a Cover Plate could develop a fuel leak at the Fuel Cock Valve. To prevent the fuel leak remove the Cover Plate. The Cover Plate is non functional and is for decorative purposes only. Looking at the front control panel, the Fuel Cock Valve, Cover Plate and Pull Start are on the left end of the generator. (Fig. 1) The Fuel Cock Valve and Cover Plate may impact each other during shipping, handling and operation causing damage to the Fuel Cock Valve.

Left End of Generator



Fuel Cock Valve

Cover Plate

Pull-Start



Figure 1

Step 1: If your generator does not have a cover plate, no need to read any further you may continue normal use of your generator:

Remove Three (3) Screws

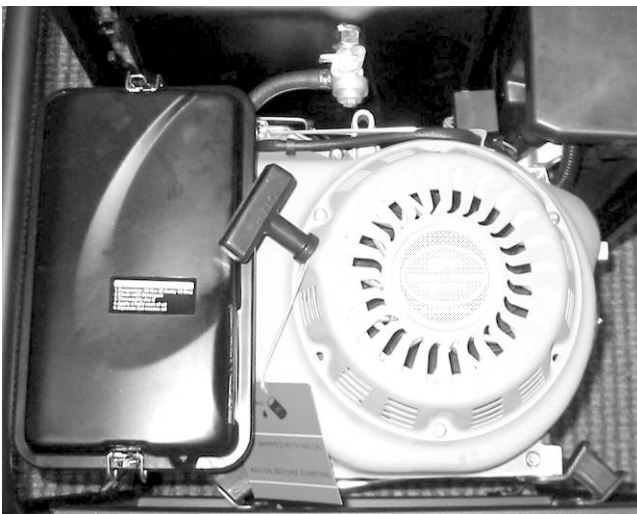
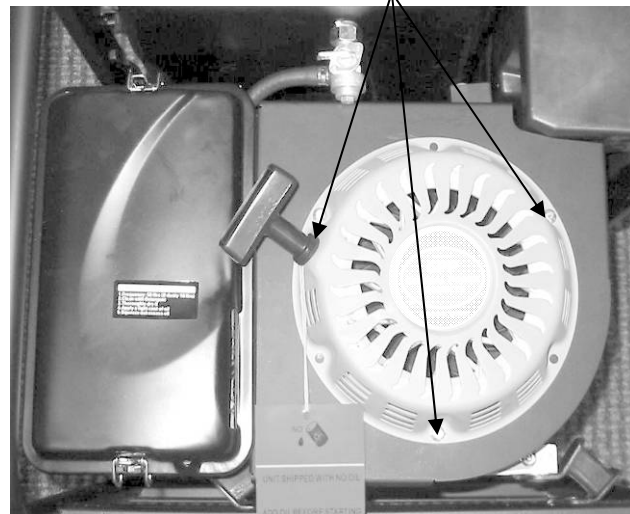


Figure 2 WITHOUT COVER PLATE



WITH COVER PLATE Figure 3

Inspect your generator as illustrated in the above photos (Fig. 2 & 3). If your generator does not have the Cover Plate, there is no need to read any further and you may continue normal use of your generator. As always, inspect the Fuel Tank, Fuel Cock, Fuel Line and Carburetor for any apparent fuel leakage prior to operating your generator.

Step 2: If your Generator has a Cover Plate, Permanently remove the cover plate. Do Not Add Fuel to the Fuel Tank and Move Away All Potential Fire Sources / Ignitable Materials From the Generator Before Proceeding with Step 2 to Permanently Remove the Cover Plate.

Remove the Cover Plate by removing three (3) chrome screws which hold the Pull Start in place using a 5/16th inch or 8MM socket wrench or adjustable wrench (Fig. 3). The Pull Start assembly is 1 piece and no other parts will fall off when it is removed. The Cover Plate will easily come off after removing the Pull Start. Replace the Pull Start with the same three (3) screws. Permanently discard the cover plate. Be sure the pull start handle and the logo are oriented in the original position as shown in the photo (Fig. 2).

Inspect the Fuel Cock Valve for any visual damage: (Be sure there are not any fire sources, such as cigarettes, lighters or candles, or combustibles present when inspecting the Fuel Cock Valve.)

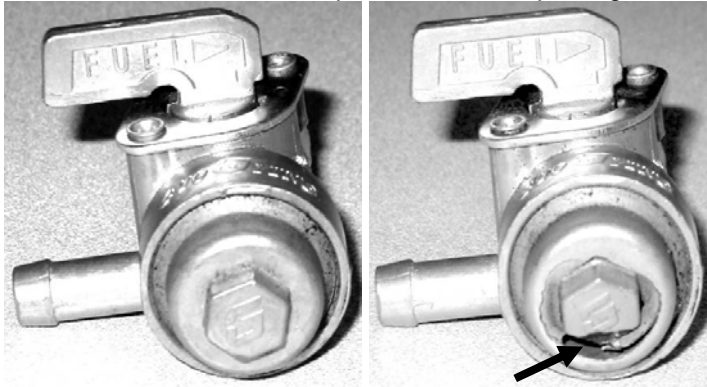


Figure 4 **NORMAL**

Figure 5 **DAMAGED**

If damage has occurred, it will be obvious and apparent. The 2 photos (Fig. 4 & 5) show both a normal Fuel Cock Valve and an example of a damaged Fuel Cock Valve.

If the Fuel Cock Valve is damaged and you have already added fuel to the fuel tank or smell or see leaking fuel, **DO NOT ATTEMPT TO USE THE GENERATOR** and call toll-free 1-877-428-3769 for repair options.

If the Fuel Cock Valve appears damaged **DO NOT ADD FUEL TO THE FUEL TANK AND DISCONTINUE OPERATION OF THE GENERATOR** and call toll-free 1-877-428-3769 for repair options.

If you are uncertain about your ability to remove the cover plate or uncertain about your ability to inspect the Fuel Cock Valve, call toll-free 1-877-428-3769 for repair options. **DO NOT ADD FUEL TO THE FUEL TANK AND DISCONTINUE OPERATION OF THE GENERATOR.**

Once you have completed the removal of the Cover Plate and inspected the Fuel Cock Valve, as always, inspect the Fuel Tank, Fuel Cock, Fuel Line and Carburetor for any apparent fuel leakage prior to operating your generator.

When the repair is completed, please record the model number and serial number on the enclosed return card, call toll-free 1-877-428-3769 or go to the web site: <http://www.generalpowerproducts.com/dealerform.htm> to confirm the repair has been completed.

The model number will be either PPG6000 or APP6000.



The serial number is engraved on the engine block in the location pictured above. It is the 9-digit number on the second line of the engraved information.