

## Be water smart!

Halton Region offers programs that can help you manage your water usage.

Visit [Halton.ca/watersmart](http://Halton.ca/watersmart) to learn more about:

- Indoor water efficiency
- Outdoor water use
- Rain Barrel Program
- Toilet Rebate Program



## Halton Region Emergency Water Services\*

Halton Region provides an emergency service, 24 hours a day, seven days a week, to deal with:

- Blocked sewer pipes
- Watermain breaks and major leaks on our system or at your meter or control valve
- Sudden loss in water pressure
- Tap water quality concerns
- Frozen water pipes

\* cost of repairs within property boundaries are the homeowner's responsibility

**Dial 311 for service**

## Important water billing facts

- Property owners are responsible for all water charges for their property, including their tenants' use.
- Your water meter determines property water consumption. If the meter stops working or shows a low reading, your bill may be estimated until a new meter is installed.
- For more information about Halton Region's billing rates and policies, visit [Halton.ca/water](http://Halton.ca/water), dial 311 or send an email to [AccessHalton@halton.ca](mailto:AccessHalton@halton.ca).\*

\* If you have specific questions about your bill, please contact your local hydro utility.

## 2015 Water and Wastewater Rates

Halton Region provides high quality, safe municipal drinking water to residents 24 hours a day, seven days a week. We are committed to strategic reinvestment in our water and wastewater infrastructure to ensure it remains reliable in the years ahead.

Halton's water and wastewater rates support:

- High quality, safe drinking water, which meets or exceeds all provincial standards;
- Wastewater services that meet the needs of the community and protect the environment; and
- Well-planned and sustainable infrastructure.



Halton.ca ☎ 311

## 2015 Water and Wastewater Rates

Effective January 29, 2015

(Charges in the tables below are in monthly terms)

### Fixed service charge based on water meter size\*

Meter Size	Residential (\$)	Commercial/ Industrial (\$)
20 mm or smaller (3/4" or less)	25.84	25.84
25 mm (1")	45.02	83.73
40 mm (1-1/2")	80.05	137.48
50 mm (2")	186.45	300.73
75 mm (3")	339.53	536.09
100 mm (4")	587.96	916.67
150 mm (6")	1,508.60	2,329.23
200 mm (8")	2,429.23	3,742.03
250 mm (10")	2,990.19	4,675.11

\* the size of your meter is identified on your bill

### Usage charges per cubic metre

(1m<sup>3</sup> = 1,000 litres)

Consumption Blocks		Residential (\$)	Commercial/ Industrial (\$)
From	To		
0 m <sup>3</sup>	25 m <sup>3</sup>	2.1247	2.1247
26 m <sup>3</sup>	45 m <sup>3</sup>	2.2740	2.2740
46 m <sup>3</sup>	60 m <sup>3</sup>	2.4456	2.4456
61 m <sup>3</sup>	460 m <sup>3</sup>	1.1997	2.3471
Greater than	460 m <sup>3</sup>	0.9773	2.1247

A typical household using 274 m<sup>3</sup> of water per year will have a total increase of \$42 in water and wastewater charges in 2015.

Visit [Halton.ca/water](http://Halton.ca/water) to view our water quality reports, water rates and conservation tips.

## Understanding your residential water bill

Halton Region sets water and wastewater rates and is responsible for the delivery of safe drinking water to your home as well as the disposal of wastewater from your home.

To be as efficient as possible, Halton Region partners with your local hydro utility. Your local hydro utility reads your water meter and bills you for charges on our behalf.

### How your bill is calculated

Your bill is calculated by adding your monthly fixed service charge, based on meter size, to your consumption charge, based on your water usage. Bills are issued bi-monthly.

Here is an example for a residential customer who has a meter that is 20 mm or less and used 25m<sup>3</sup> per month.

	Meter Size	Monthly Usage	Monthly Charges	Bi-monthly Billing (x 2)	Total Per Bill
Fixed Service Charge	20 mm		\$25.84	\$25.84 x 2	\$51.68
Usage Charge		25m <sup>3</sup>	x \$2.1247 = \$53.12	\$53.12 x 2	\$106.24
<b>Total Bill</b>					<b>\$157.92</b>

## 2015 Water and Wastewater Rate Increase How the 2015 rate increase will be used

Effective January 29, 2015, your water rate will increase by 4.9 per cent. This increase supports:

- operations and maintenance to keep our drinking water safe (1.1%), and
- investment in treatment plants and pipeline systems (3.8%).

