

Toilets can use as little as three and six litres per flush respectively.

Here are some other simple ideas to save water and money:

- In winter, prevent water pipes from freezing and bursting. Turn the inside tap off first, then turn the outside tap on to drain any excess water.
- Take shorter showers and replace shower heads with low-flow heads.
- Load your dishwasher and washing machine to capacity.
- Don't run water while brushing your teeth or shaving.
- Apply only one inch of water to grass weekly to ensure deep root growth.

### Sewer Backups and Basement Flooding

Halton Region provides an emergency service, 24 hours a day, seven days a week, to deal with blocked sanitary sewer pipes, called laterals. There is no charge by Halton for clearing a blockage in a lateral that occurs on the municipal side of the property line, unless the blockage is caused by objects or materials of any kind originating from the building drain/sewer. A fee of \$272 will be charged (as per Halton Region's approved Fees & Charges Schedule) for clearing a blockage in a lateral that occurs on the private side of the property line.

Avoid backups into your basement as well as damage to your household pipes by being careful about what goes down the drain. Knowing the condition of your sewer lateral and repairing any deficiencies, along with disconnection of your weeping tile drainage, will minimize possible flooding events and backups into your basement. For information on basement flood prevention visit us at [www.halton.ca/basementflooding](http://www.halton.ca/basementflooding). For information on water conservation visit [www.halton.ca/waterconservation](http://www.halton.ca/waterconservation) or contact us for a copy of the Household Guide to Water Efficiency.



Halton Region

905-825-6000

Toll free: 1-866-4HALTON

TTY: 905-827-9833

[www.halton.ca](http://www.halton.ca)



## Notice to Halton Water and Wastewater Ratepayers 2008 Water and Wastewater Rates

The 2008 Water Rates and Wastewater Surcharge will take effect on all bills issued on and after January 1, 2008. Water Rates are increasing by 5.9 per cent, while Wastewater Surcharges are increasing by 7.1 per cent. The combined impact of the water and wastewater charges for 2008 result in an overall year-over-year billing increase of 6.5 per cent relative to 2007 rates and charges.

For residential customers the basis for billing consists of:

- monthly water and wastewater service charges, billed bi-monthly, based on meter size
- a water usage charge based on 100 per cent of water consumption
- and a wastewater volume charge based on 100 per cent of water usage up to a maximum of 120 cubic meters every two months.

### ENQUIRIES

For further information concerning the water and wastewater rate structure and policy, contact Halton Region at 905-825-6000, 1-866-4HALTON (1-866-442-5866), or TTY 905-827-9833 and ask for "Water and Wastewater Enquiries."

For information concerning water and wastewater readings, billings and payments, please contact your local hydro billing office:

|                                     |              |
|-------------------------------------|--------------|
| Burlington Hydro Inc. ....          | 905-332-1851 |
| Halton Hills Hydro Inc. ....        | 519-853-3701 |
| Milton Hydro Distribution Inc. .... | 905-876-4611 |
| Oakville Hydro Corporation .....    | 905-825-9400 |

## 2008 WATER AND WASTEWATER RATES

Effective January 1, 2008

(All Rates below are stated in monthly terms)

### RESIDENTIAL RATEPAYERS

#### Service Charge Based on Water Meter Size

| METER SIZE |                | Water      | Wastewater |
|------------|----------------|------------|------------|
| 12 mm      | (3/4") or less | \$9.41     | \$10.20    |
| 15 mm      | (3/4") or less | \$9.41     | \$10.20    |
| 20 mm      | (3/4") or less | \$9.41     | \$10.20    |
| 25 mm      | (1")           | \$16.32    | \$17.83    |
| 31 mm      | (1-1/4")       | \$24.81    | \$27.14    |
| 38 mm      | (1-1/2")       | \$28.95    | \$31.76    |
| 50 mm      | (2")           | \$67.39    | \$74.03    |
| 63 mm      | (2-1/2")       | \$101.50   | \$111.40   |
| 76 mm      | (3")           | \$122.93   | \$134.60   |
| 101 mm     | (4")           | \$212.58   | \$233.36   |
| 152 mm     | (6")           | \$545.47   | \$598.75   |
| 203 mm     | (8")           | \$878.16   | \$964.33   |
| 254 mm     | (10")          | \$1,098.03 | \$1,170.47 |

### USAGE CHARGE PER CUBIC METRE

#### Monthly Consumption Blocks

| From             | To                |                           | Water    | Wastewater |
|------------------|-------------------|---------------------------|----------|------------|
| 0m <sup>3</sup>  | 25m <sup>3</sup>  | First 25m <sup>3</sup> at | 76.98¢   | 84.18¢     |
| 26m <sup>3</sup> | 45m <sup>3</sup>  | Next 20m <sup>3</sup> at  | 88.49¢   | 84.18¢     |
| 46m <sup>3</sup> | 60m <sup>3</sup>  | Next 15m <sup>3</sup> at  | \$1.0174 | 84.18¢     |
| 61m <sup>3</sup> | 460m <sup>3</sup> | Next 400m <sup>3</sup> at | 94.14¢   | n/c        |
| Greater than     | 460m <sup>3</sup> | Balance at                | 76.98¢   | n/c        |

Usage rates are applied progressively through the consumption blocks.

Consumption blocks are doubled if billed bi-monthly.

The number of units in multi-unit residential premises are applied to each consumption block for rate calculation purposes.

### COMMERCIAL INDUSTRIAL RATEPAYERS

#### Service Charge Based on Water Meter Size

| METER SIZE |                | Water      | Wastewater |
|------------|----------------|------------|------------|
| 12 mm      | (3/4") or less | \$9.41     | \$10.20    |
| 15 mm      | (3/4") or less | \$9.41     | \$10.20    |
| 20 mm      | (3/4") or less | \$9.41     | \$10.20    |
| 25 mm      | (1")           | \$27.91    | \$35.52    |
| 31 mm      | (1-1/4")       | \$39.97    | \$50.70    |
| 38 mm      | (1-1/2")       | \$45.90    | \$58.26    |
| 50 mm      | (2")           | \$100.36   | \$127.45   |
| 63 mm      | (2-1/2")       | \$148.58   | \$188.82   |
| 76 mm      | (3")           | \$178.81   | \$227.30   |
| 101 mm     | (4")           | \$305.81   | \$388.62   |
| 152 mm     | (6")           | \$776.93   | \$987.59   |
| 203 mm     | (8")           | \$1,248.24 | \$1,586.53 |
| 254 mm     | (10")          | \$1,559.66 | \$1,981.97 |

### USAGE CHARGE PER CUBIC METRE

#### Monthly Consumption Blocks

| From             | To                |                           | Water    | Wastewater |
|------------------|-------------------|---------------------------|----------|------------|
| 0m <sup>3</sup>  | 25m <sup>3</sup>  | First 25m <sup>3</sup> at | 76.98¢   | 84.18¢     |
| 26m <sup>3</sup> | 45m <sup>3</sup>  | Next 20m <sup>3</sup> at  | 88.49¢   | 84.18¢     |
| 46m <sup>3</sup> | 60m <sup>3</sup>  | Next 15m <sup>3</sup> at  | \$1.0174 | 84.18¢     |
| 61m <sup>3</sup> | 460m <sup>3</sup> | Next 400m <sup>3</sup> at | 94.14¢   | 84.18¢     |
| Greater than     | 460m <sup>3</sup> | Balance at                | 76.98¢   | 84.18¢     |

Usage rates are applied progressively through the consumption blocks.

## How to Calculate Your Bill

Here is an example:

Calculation based on bi-monthly consumption of 50m<sup>3</sup> and meter size of 15 mm (meter size is identified on the bill or you can determine it by the service fee charged).

Water Service Charge: \$9.41 x 2 months \$18.82

Wastewater Service Charge: \$10.20 x 2 months 20.40

Water Usage Charge: 50 m<sup>3</sup> x 76.98¢ 38.49

(Use Consumption Blocks attached)

Wastewater Usage Charge: 50 m<sup>3</sup> x 84.18¢ 42.09

**Total bill \$119.80**

## Is Your Water Consumption Estimated?

If your bill is estimated or shows 0 (zero) consumption, please read your water meter and call your local hydro billing office to report the actual consumption.

## Water Turn-off/Turn-on

Water service will be billed even if hydro is disconnected. To terminate water service contact Halton Region. The charge for water turn-off and turn-on is \$133 each (\$225 each after regular business hours). You will be charged for both turn-off and turn-on if both services are required.

## Water Conservation and Leak Detection

220 gallons or 1000 litres = 1 m<sup>3</sup>

It is in everyone's best interest to conserve water. Not only does water conservation result in significant savings on your water bill, but it will also help preserve more water for the environment. Water conservation also helps to maintain the operating efficiency of Regional treatment plants.

A toilet running continuously can use as much as 5,000 litres per day or more! Even a slow, silent leak will use more water and cost you more money on your bill. To test the toilet, put a few drops of food colouring in the tank when you're not using it and see if the colour seeps through to the bowl. If it does, you may need to replace the flapper valve and/or the rubber gasket at the bottom of the tank. If your toilet is an older model, consider replacing it. Toilets made prior to 1985 can use 13 to 30 litres per flush. Current Dual Flush and Ultra Low Flow