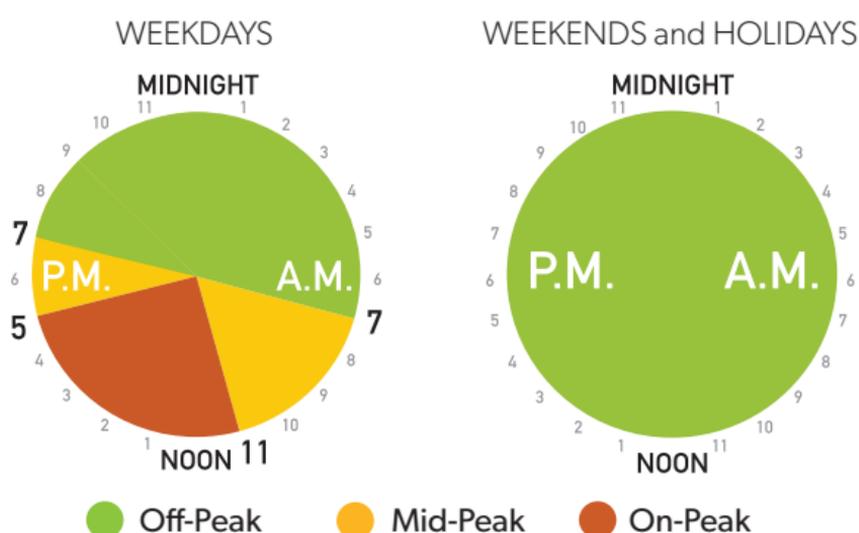


# NEW electricity prices for households and small businesses start May 1, 2017

Check the new prices with your utility or by visiting [www.oeb.ca/timeofuse](http://www.oeb.ca/timeofuse)

## Summer time-of-use changes May 1, 2017

In summer, electricity use peaks during the hottest part of the afternoon, when air conditioners are running on high. On-peak hours are during the middle of the day, 11 a.m. to 5 p.m. No matter which season we're in, the cheapest prices are in effect all day on weekends and holidays. The charts below show when time-of-use prices apply during the summer (May 1 to October 31).



**Ontario residential and small business consumers who buy electricity from their utility are billed using time-of-use prices. If you signed a contract with an energy retailer, you pay the price agreed upon in the contract. New rules to protect you came into effect January 1, 2017.**

**For more information on this and other energy consumer-related topics, check out our new website at [www.oeb.ca](http://www.oeb.ca) or call the numbers below.**

OEB Consumer Relations:  
1-877-632-2727 (Toll-free within Ontario)  
416-314-2455  
(Within the Greater Toronto Area or from outside Canada)

TTY: 1-844-621-9977  
(Toll-free within Ontario)  
416-544-5190  
(Within the Greater Toronto Area or from outside Canada)



**Ontario Energy Board**



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**More help for more households as of May 1, 2017**

**FIND OUT IF YOU QUALIFY**

**\$35 TO \$75 OFF YOUR ELECTRICITY BILL EVERY MONTH**

The Ontario Electricity Support Program has increased credit amounts by 50 per cent to eligible lower-income electricity customers and more households can now qualify.

The credit amounts depend on how many people live in your home and your combined after-tax income.

For example:

- A one-person household earning \$28,000 or less could receive \$45 per month
- A four-person household earning under \$48,000 (up from \$39,000) could now qualify for \$40 per month
- Households with seven people earning a total of \$39,000 or less could receive \$75 per month

**Already receiving OESP? You do not need to do anything. Your utility will automatically apply the increased credit amounts.**

**Not enrolled in the OESP? Learn more about the program and apply today at**

**[OntarioElectricitySupport.ca](http://OntarioElectricitySupport.ca)**

**Questions? 1-855-831-8151 (toll-free)**

