

Glossary of Terms

Electricity: this is the cost of electricity supplied to you during this billing period and is the part of the bill that is subject to competition. The electricity consumed is multiplied by the adjustment factor. * Halton Hills Hydro collects this money and pays this amount directly to our suppliers.

- When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.

Delivery: these are the costs of delivering electricity from generating stations across the Provinces to Halton Hills Hydro and then to your home or business. This includes the cost to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local energy systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

Regulatory Charges: regulatory charges are the cost of administering the wholesale electricity system and maintaining the reliability of the provincial grid and includes the costs associated with funding Ministry of Energy and infrastructure conservation and renewable energy programs

Debt Retirement Charge: the debt retirement charge pays down the former Ontario Hydro debt

Global Adjustment: generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

NOTE: for a detailed explanation of electricity terms, please visit www.haltonhillshydro.com or www.ontarioenergyboard.ca

Water and Wastewater: for billing and collection inquiries please contact Halton Hills Hydro. Other inquiries concerning water and wastewater can be directed to Halton Region at 311 or Toll Free at 1-866-442-5866 (1-866-4HALTON).