

Conserve Water:
Simple measures can save you money, help
Regional plants operate more efficiently and
reduce your impact on the environment!

Tips to Conserve Water

- **Check your toilet for leaks. Find out more at: www.halton.ca**
- In winter, prevent water pipes from freezing and bursting. Drain any excess water in your pipes by first turning the inside tap off, then turn on the outside tap to drain the water.
- Replace shower heads with low-flow heads.
- Run your dishwasher/washing machine only when full.
- Turn water off while brushing your teeth or shaving.
- Don't hose off your driveway. Use a rake or broom instead, and compost the debris.

Toilet Rebate Program

You may receive a \$60 or \$75 rebate if you replace your old toilet with a low flow model. For more information, visit www.halton.ca/toiletrebate.

For more information on these rates, on water conservation, or for a free copy of the "Household Guide to Water Efficiency", contact:



Halton Region
Dial 311 or 905-825-6000
1-866-4HALTON (1-866-442-5866)
TTY 905-827-9833
www.halton.ca

Notice to Halton Water Ratepayers

2009 WATER RATES

Due to new environmental legislation, increases in material pricing and infrastructure repairs/replacements costs, **water rates have increased by 6.7 per cent from 2008 and take effect January 1, 2009.**

A new structure has also been introduced that combines both water and wastewater charges on your bill. However, if you have water service only, you will only be charged the water portion (further details can be found inside this brochure).

Note: property owners are responsible for any billed charges for their property, including tenants use.

If your bill was estimated or 0 (zero), please read your meter and call your local hydro office to report the actual usage.

INQUIRIES

For further information concerning the **rate structure and policy**, contact Halton Region at 311 or 905-825-6000, 1-866-4HALTON (1-866-442-5866), TTY 905-827-9833.

For information concerning **water readings, billings and payments**, please contact your local hydro billing office:

Burlington Hydro Inc.	905-332-1851
Halton Hills Hydro Inc.	519-853-3701
Milton Hydro	905-876-4611
Oakville Hydro	905-825-9400



2009 WATER RATES

Effective January 1, 2009

(Charges below are in monthly terms)

SERVICE CHARGES BASED ON WATER METER SIZE*

Meter Size	Residential (\$)	Commercial/ Industrial (\$)
20 mm or smaller (3/4" or less)	20.93	20.93
25 mm (1")	36.45	67.66
40 mm (1-1/2")	64.80	111.11
50 mm (2")	150.94	243.01
75 mm (3")	274.88	433.21
100 mm (4")	475.99	740.77
150 mm (6")	1,221.31	1,882.26
200 mm(8")	1,966.62	3,023.94
250 mm (10")	2,421.63	3,777.97

* the size of your meter is identified on your bill

USAGE CHARGES PER CUBIC METRE

Consumption Blocks		Residential (\$)	Commercial/ Industrial (\$)
From	To		
0 m ³	25 m ³	1.7202	1.7202
26 m ³	45 m ³	1.8441	1.8441
46 m ³	60 m ³	1.9868	1.9868
61 m ³	460 m ³	1.0135	1.9049
Greater than	460 m ³	82.88¢	1.7202

Keep in mind:

The water meter is the sole evidence of water supplied to your property (bylaw 42-4). If Halton Region deems the meter defective, consumption will be estimated.

If you are not being billed for water and wastewater services you are using, please contact Halton Region at 905-825-6000 ext. 7015. You can be back charged for any charges previously not billed.

How to Calculate Your Bill

Your bill is calculated by adding your monthly service charge to your usage charge. Most residential customers are billed bimonthly.

For example, charges based on a meter size of 20 mm and two months of 25 m³ usage.

Service Charge:	\$20.93 x 2 months	\$41.86
Usage Charge:	50 m ³ x \$1.7202	<u>86.01</u>

Total bill **\$127.87**

Notes regarding consumption charges:

- If your usage exceeds a consumption block (refer to chart), the charge is progressive:
 - e.g., 35 m³ of usage will be charged as 25 m³ at the \$1.7202 rate and 10 m³ at the \$1.8441 rate
- Multi-unit residential premises are billed on an average per unit basis.

Charges To Turn Water Off or On

Contact Halton Region to turn water service off or on.

\$141 is charged (\$240 each after regular business hours). You will be charged for both turn-off and turn-on (i.e. \$282) if required on separate dates.

Note that water service is billed even if hydro is disconnected. To terminate service contact Halton Region.

Halton Region Emergency Service

Halton Region provides an emergency service, 24 hours day, seven days a week, to deal with blocked sanitary sewer pipes, called laterals.

There is no charge for clearing a lateral blockage on the municipal side of the property line, unless it is caused by materials originating from the building drain/sewer. However, if the blockage is on the private side of the property line, the charge is \$290.