

RETHINK WATER



The Region's ReThink Water initiative promotes the safety and quality of Halton's drinking water for residents to enjoy. It also encourages residents to conserve water and protect our natural water resources.

Visit halton.ca/water to learn more about:

- Indoor water efficiency
- Outdoor water use
- Rain Barrel Program
- Toilet Rebate Program

Halton Region Emergency Water Services*

Halton Region provides an emergency service, 24-hours a day, seven days a week to support:

- Blocked sewer pipes
- Major leaks on our system or at your meter or control valve
- Sudden loss in water pressure
- Tap water quality concerns
- Frozen water pipes

** Cost of repairs within property boundaries are the homeowner's responsibility.*

Dial 311 for service

Important water billing facts

Property owners are responsible for all water charges for their property, including their tenants' use.

Your water meter determines property water consumption. If the meter stops working or shows a low reading, your bill may be estimated until a new meter is installed.

For more information about Halton Region's billing rates and policies, visit halton.ca/water or dial 311.

** If you have specific questions about your bill, please contact your local hydro utility.*



2016 Water and Wastewater Rates

Halton Region provides safe, high-quality municipal drinking water to residents, 24-hours a day, seven days a week. We are committed to strategic reinvestment in our water and wastewater infrastructure to ensure it remains in a state-of-good-repair for the years ahead.

Halton's water and wastewater rates support:

- High-quality, safe drinking water that meets or exceeds all provincial standards;
- Wastewater services that meet the needs of the community and protect the environment; and
- Well-planned and sustainable infrastructure.



halton.ca ☎ 311



2016 Water and Wastewater Rates

Effective January 1, 2016

(Charges in the tables below are in monthly terms)

Fixed service charge based on water meter size*

Meter Size	Residential (\$)	Commercial/ Industrial (\$)
20 mm or smaller (3/4" or less)	27.14	27.14
25 mm (1")	47.26	87.95
40 mm (1-1/2")	84.04	144.41
50 mm (2")	195.76	315.88
75 mm (3")	356.49	563.08
100 mm (4")	617.33	962.83
150 mm (6")	1,583.96	2,446.53
200 mm (8")	2,550.58	3,930.46
250 mm (10")	3,139.30	4,910.53

* the size of your meter is identified on your bill

Usage charges per cubic metre

(1m³ = 1,000 litres)

Consumption Blocks		Residential (\$)	Commercial/ Industrial (\$)
From	To		
0 m ³	25 m ³	2.2308	2.2308
26 m ³	45 m ³	2.3867	2.3867
46 m ³	60 m ³	2.5658	2.5658
61 m ³	460 m ³	1.2525	2.4630
Greater than	460 m ³	1.0203	2.2308

A typical household using 250 m³ of water per year will have a total increase of \$42 in water and wastewater charges in 2016.

Visit halton.ca/water to view our water quality reports, water rates and conservation tips.

Understanding your residential water bill

Halton Region is responsible for the delivery of safe drinking water to your home as well as the disposal of your wastewater. Halton Region sets water and wastewater rates based on the Council approved annual Budget and Business Plan to support the operation and maintenance of our water and wastewater system.

To be as efficient as possible, Halton Region partners with your local hydro utility. Your local hydro reads your water meter and bills you for your charges on our behalf (see below).

How your bill is calculated

Your bill is calculated by adding your monthly fixed-service charge, based on meter size, to your consumption charge, based on your water usage. Bills are issued bi-monthly.

Here is an example for a residential customer who has a meter that is 20 mm or less and used 25 m³ per month.

	Meter Size	Monthly Usage	Monthly Charges	Bi-monthly Billing (x 2)	Total Per Bill
Fixed Service Charge	20 mm		\$27.14	\$27.14 x 2	\$54.28
Usage Charge		25 m ³	x \$2.2308 = \$55.77	\$55.77 x 2	\$111.54
Total Bill					\$165.82

2016 Water and Wastewater Rate Increase

How the 2016 rate increase will be used

Effective January 1, 2016, your water rate will increase by five per cent. This increase supports:

- operations and maintenance to keep our drinking water safe and of the highest quality (1.6%);
- investment in the Basement Flooding Mitigation Program (1.1%); and
- investment in treatment plants and pipeline systems (2.3%).