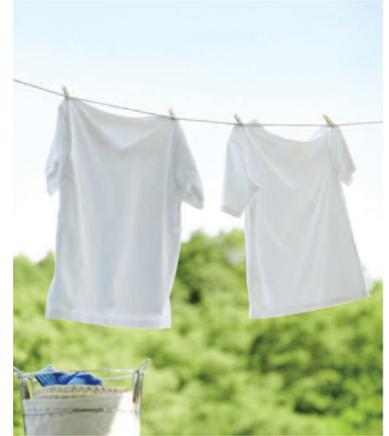




Providing Halton Hills with electricity distribution
excellence in a safe and reliable manner



energyfacts

Understanding your Residential Electricity Bill

The price for electricity changed on May 1st 2011

Regulated Price Plan (RPP)

If you have a contract with an Electricity Retailer

Electricity Charge - RPP

The cost of electricity supplied to you during a billing period.
The Regulated Price Plan (RPP) rates are set by the Ontario Energy Board.

Tier 1	6.8 cents/kWh for 1 st 600 kWh/mth	Electricity Contract Price as determined by your electricity retailer
Tier 2	7.9 cents/kWh for usage above 600 kWh/mth	
Global Adjustment	N/A	Varies monthly and could be a credit or a charge

Electricity Charge - Time-of-Use

Starting June 1st the Regulated Price Plan tiered pricing will be changing to Time-of-Use pricing.
See other side for Time-of-Use schedule.
The Regulated Price Plan (RPP) Time-of-Use rates are set by the Ontario Energy Board.

Off-peak	5.9 cents/kWh	Electricity Contract Price as determined by your electricity retailer
Mid-peak	8.9 cents/kWh	
On-peak	10.7 cents/kWh	
Global Adjustment	N/A	Varies monthly and could be a credit or a charge

Delivery Charges

The cost to deliver the electricity from generating stations across provincial transmission lines and through Halton Hills Hydro's distribution system to your home. Rates are requested by Halton Hills Hydro and Hydro One and approved by the Ontario Energy Board.

Monthly Service Charge	\$14.44/month	\$14.44/month
Distribution Charge	\$0.0139/kWh	\$0.0152/kWh
Transmission Network Charge	\$0.0055/kWh	\$0.0055/kWh
Transmission Connection Charge	\$0.0043/kWh	\$0.0043/kWh

Regulatory Charges

The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs. Rates are set by the Independent Electricity System Operator.

Standard Supply Charge	\$0.25/month	N/A
Market Service Charge	\$0.0065/kWh	\$0.0065/kWh

Debt Retirement Charge

The cost of paying down the former Ontario Hydro debt. Rates are set by the Ontario Government.

	\$0.0070/kWh	\$0.0070/kWh
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Detailed definitions of these terms are provided on the back of your bill. For a complete list of approved rates for all customer classes and other specific service charges, please visit our website at www.haltonhillshydro.com or call 519-853-3701

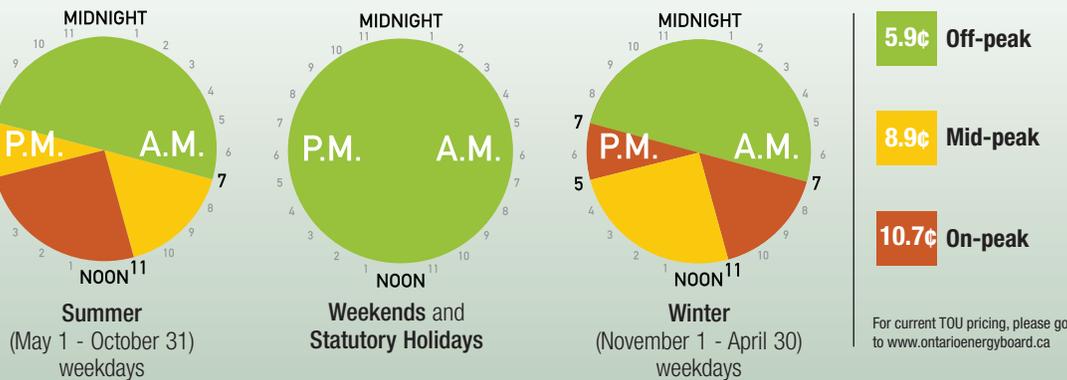
Time-of-Use (TOU)

As part of the Ontario government's plan to create a culture of conservation, Time-of-Use pricing will begin on June 1st in Halton Hills. Time-of-Use rates will apply to the first bill where all of your energy use is on or after June 1st.

TOU prices are based on the time of the day and day of the week when you use electricity. Prices are higher during periods of high demand (On-peak) and lower during periods of lower energy demand (Off-peak).

Below are the Time-of-Use time periods in effect across the province.

Ontario Electricity Time-of-Use Price Periods



View YOUR Electricity Usage Online

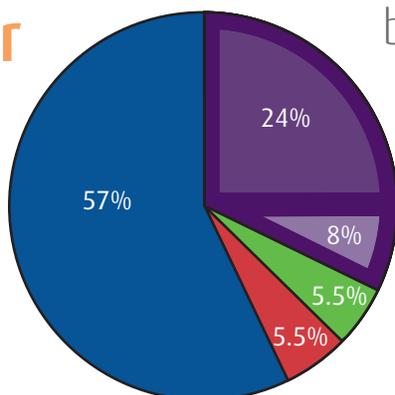
Go to www.haltonhillshydro.com/AccountOnline and register today to see how much electricity you use by Time-of-Use period.



- Setting up an account is safe and secure
- It only takes a few minutes for you to get an accurate picture of your electricity usage

Where does your dollar go?

Halton Hills Hydro's charges account for 24% of the total bill. The Delivery portion of your bill includes charges from Hydro One for transmission (8%) as well as the Distribution charges from Halton Hills Hydro.



- Electricity (Ontario Energy Board)
- Regulatory (Independent Electricity System Operator)
- DRC (Ontario Government)
- Delivery (Distribution (Halton Hills Hydro) and Transmission (Hydro One))

All charges are subject to HST (13%) and the Ontario Clean Energy Benefit (-10%).



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