

Miscellaneous Charges

Customer Administration

Arrears Certificate	\$15.00
Statement of Account	\$15.00
Pulling of postdated cheques	\$15.00
Duplicate previous invoices	\$15.00
Easement letter	\$15.00
Income tax letter	\$15.00
Notification charge	\$15.00
Account history or other billing information	\$15.00
Credit reference/credit check (plus credit agency costs)	\$15.00
Returned cheque (plus bank charges)	\$15.00
Charge to certify cheque	\$15.00
Legal letter charge	\$15.00
Account set up/change of occupancy charge (plus credit agency costs if applicable)	\$30.00
Special meter reads	\$30.00
Meter dispute charge plus Measurement Canada Fees-if meter found correct	\$30.00
Interval Meter Fees (per month)	\$20.00

Non-Payment of Account

Late Payment – per month for electricity	1.5%
Late Payment – per annum	19.56%
Reconnect at meter (regular hours)	\$65.00
Reconnect at pole (regular hours)	\$185.00

Other Charges

Service call–customer owned equipment	\$30.00
Service call – after regular hours	\$165.00
<i>Temporary service install & remove fees:</i>	
Overhead – no transformer	\$500.00
Underground – no transformer	\$300.00
Overhead – with transformer	\$1000.00
Special charge for access to Power poles (\$/pole/year)	\$44.50
Late Payment – per month for water	2.0%

All of our rates and charges are approved by the Ontario Energy Board. To learn more about electricity prices in Ontario, visit oeb.ca.

COVID-19 Energy Assistance Programs

Are you struggling to pay your electricity bills due to COVID-19? Two new programs provide on bill relief for overdue accounts.

The COVID-19 Energy Assistance Program (CEAP) provides assistance to residential customers, while the COVID-19 Energy Assistance Program – Small Business (CEAP-SB) helps small businesses and charities.

Learn about eligibility requirements and apply by calling 519-853-3701 or visiting our website at: www.haltonhillshydro.com/payment-assistance

CEAP

For residential customers

CEAP-SB

For small businesses and charities



For more information and a complete listing of all of our rates and charges including rates for classes of accounts not listed here, please visit our website at HaltonHillsHydro.com



Halton Hills Hydro

43 Alice St. Acton, ON L7J 2A9

519-853-3701 | M-F 8:30-4:30

HaltonHillsHydro.com

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Halton Hills Hydro

Schedule of Rates and Charges for Additional Customer Classes

November 1st, 2020



Rates for Additional Customer Classes Effective November 1st, 2020

Unmetered Scattered Loads

Sentinel Lights

Street Lighting

Electricity Charge - The cost of electricity supplied to you during the billing period. Prices are set by the Ontario Energy Board. (OEB.ca)

Electricity Charge	1 st 750 kWh/month: 12.6¢/kWh	1 st 750 kWh/month: 12.6¢/kWh	Hourly Ontario Energy Price
	Above 750 kWh/month: 14.6¢/kWh	Above 750 kWh/month: 14.6¢/kWh	Administered by IESO (IESO.ca)

If you have a contract with an electricity retailer, their price applies here instead

Global Adjustment - *If you have a contract with an electricity retailer, you will see a line item called Global Adjustment which varies monthly. Visit the IESO website at www.ieso.ca for more information on the Global Adjustment.*

Delivery Charges - The cost to deliver electricity from generating stations across the province to Halton Hills Hydro then to your home or business

Monthly Service Charge	\$9.64 / month	\$11.46/ month	\$2.78 / month / connection
Distribution Charge	\$0.0089 / kWh	\$44.1897/ kW	\$2.6177 / kW
Transmission Network	\$0.0063 / kWh	\$1.9661 / kW	\$1.9570 / kW
Transmission Connection	\$0.0057 / kWh	\$1.7158 / kW	\$1.6809 / kW

Adjustment Factor - The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor is 5.6%.

Regulatory Charges - The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.

Standard Supply Charge	\$0.25 / month	\$0.25 / month	\$0.25 / month
	<i>This line item does not apply if you have a contract with an electricity retailer</i>		
Market Service Charge	\$0.0039 / kWh	\$0.0039 / kWh	\$0.0039 / kWh

Additional Customer Classes

microFIT Generation Accounts – A monthly service charge of \$4.55/month applies.

Electricity Charge for some customer accounts - there are certain customers in all classes who, based on regulation, pay a two tiered price for electricity. For Residential Customers, the first tier is 1000 kWh/month from November 1 to April 30th. The first tier is 600 kWh/month in summer months. For Commercial accounts, the first tier is 750 kWh/month year round.

Electricity Charge	Residential:		Commercial:	
	1 st 1000 kWh/month	12.6¢/kWh	1 st 750 kWh/month	12.6¢/kWh
	Above 1000 kWh/month	14.6¢/kWh	Above 750 kWh/month	14.6¢/kWh

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Understanding the Charges on Your Bill

Your electricity bill contains 4 main categories:

Electricity: This is the price you pay for the energy that you use.

Delivery: This section includes the costs to deliver the electricity from the generating stations to your home or business. This section includes Halton Hills Hydro's portion of the bill.

Regulatory: These are the costs associated with administering the wholesale electricity market.

HST: Electricity charges are subject to the Harmonized Sales Tax of 13%.

The graph to the right shows the typical residential electricity bill.

