

## Miscellaneous Charges

### Customer Administration

Arrears Certificate	\$15.00
Statement of Account	\$15.00
Pulling of postdated cheques	\$15.00
Duplicate previous invoices	\$15.00
Easement letter	\$15.00
Income tax letter	\$15.00
Notification charge	\$15.00
Account history or other billing information	\$15.00
Credit reference/credit check (plus credit agency costs)	\$15.00
Returned cheque (plus bank charges)	\$15.00
Charge to certify cheque	\$15.00
Legal letter charge	\$15.00
Account set up/change of occupancy charge (plus credit agency costs if applicable)	\$30.00
Special meter reads	\$30.00
Meter dispute charge plus Measurement Canada Fees-if meter found correct	\$30.00
Interval Meter Fees (per month)	\$20.00

### Non-Payment of Account

Late Payment – per month for electricity	1.5%
Late Payment – per annum	19.56%
Reconnect at meter (regular hours)	\$65.00
Reconnect at pole (regular hours)	\$185.00

### Other Charges

Service call–customer owned equipment	\$30.00
Service call – after regular hours	\$165.00
<i>Temporary service install &amp; remove fees:</i>	
Overhead – no transformer	\$500.00
Underground – no transformer	\$300.00
Overhead – with transformer	\$1000.00
Special charge for access to Power poles (\$/pole/year)	\$44.50
Late Payment – per month for water	2.0%

All of our rates and charges are approved by the Ontario Energy Board. To learn more about electricity prices in Ontario, visit [oeb.ca](http://oeb.ca).

Document Revision Date: February 23, 2021

## TEMPORARY COVID-19 PRICING INFORMATION

During the period of January 1<sup>st</sup> – February 22<sup>nd</sup>, a **FIXED PRICE** for electricity was in place for **ALL Time-of-Use and Tiered Pricing** customers.

The price of electricity was **8.5 ¢/kWh** for all electricity used 24 hours a day/seven days a week.

As of February 23, 2021, the pricing reflected in this schedule resumes.

**Fixed price for Time-of-Use and Tiered customers:  
8.5¢/kWh for all electricity used, 24/7 \***

***\*Extended to February 22, 2021***

For more information and a complete listing of all of our rates and charges including rates for classes of accounts not listed here, please visit our website at [HaltonHillsHydro.com](http://HaltonHillsHydro.com)



Halton Hills Hydro  
43 Alice St. Acton, ON L7J 2A9  
519-853-3701 | M-F 8:30-4:30  
[HaltonHillsHydro.com](http://HaltonHillsHydro.com)

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## Halton Hills Hydro

### REVISED Schedule of Rates and Charges for Additional Customer Classes

## January 1<sup>st</sup>, 2021



# Rates for Additional Customer Classes Effective January 1<sup>st</sup>, 2021

	Unmetered Scattered Loads	Sentinel Lights	Street Lighting
<b>Electricity Charge</b> - The cost of electricity supplied to you during the billing period. Prices are set by the Ontario Energy Board. (OEB.ca)			
Electricity Charge	<b>Temporary Pricing – Jan 1 – Feb 22: 8.5¢/kWh for all electricity used.</b> 1 <sup>st</sup> 750 kWh/month: 10.1¢/kWh Above 750 kWh/month: 11.8¢/kWh		Hourly Ontario Energy Price Administered by IESO (IESO.ca)
	If you have a contract with an electricity retailer, their price applies here instead		
Global Adjustment	If you have a contract with an electricity retailer, you will see a line item called Global Adjustment which varies monthly. Visit the IESO website at <a href="http://www.ieso.ca">www.ieso.ca</a> for more information on the Global Adjustment.		
<b>Delivery Charges</b> - The cost to deliver electricity from generating stations across the province to Halton Hills Hydro then to your home or business			
Monthly Service Charge	\$9.64 / month	\$11.46/ month	\$2.78 / month / connection
Distribution Charge	\$0.0089 / kWh	\$44.1897/ kW	\$2.6177 / kW
Transmission Network	\$0.0063 / kWh	\$1.9661 / kW	\$1.9570 / kW
Transmission Connection	\$0.0057 / kWh	\$1.7158 / kW	\$1.6809 / kW
<b>Adjustment Factor</b> - The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor is 5.6%.			
<b>Regulatory Charges</b> - The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.			
Standard Supply Charge	\$0.25 / month	\$0.25 / month	\$0.25 / month
	This line item does not apply if you have a contract with an electricity retailer		
Market Service Charge	\$0.0039 / kWh	\$0.0039 / kWh	\$0.0039 / kWh
<b>Additional Customer Classes</b>			
<b>microFIT Generation Accounts</b> – A monthly service charge of \$4.55/month applies.			
<b>Electricity Charge for some customer accounts</b> - there are certain customers in all classes who, based on regulation, pay a two tiered price for electricity. For Residential Customers, the first tier is 1000 kWh/month from November 1 <sup>st</sup> to April 30 <sup>th</sup> . The first tier is 600 kWh/month from May 1 <sup>st</sup> to October 31 <sup>st</sup> . For Commercial accounts, the first tier is 750 kWh/month year round.			
<b>NOTE: Temporary fixed pricing in effect Jan. 1<sup>st</sup> – Feb. 22<sup>nd</sup>, 2021: 8.5 ¢/kWh 24/7</b>			
Electricity Charge	Residential: 1 <sup>st</sup> 1000 kWh/month      10.1¢/kWh Above 1000 kWh/month    11.8¢/kWh	Commercial: 1 <sup>st</sup> 750 kWh/month      10.1¢/kWh Above 750 kWh/month    11.8¢/kWh	
All of our rates and charges are approved by the Ontario Energy Board: <a href="http://OEB.ca">OEB.ca</a> . For a complete listing of our rates and charges, please visit <a href="http://HaltonHillsHydro.com">HaltonHillsHydro.com</a>			

## Understanding the Charges on Your Bill

Your electricity bill contains 4 main categories:

**Electricity:** This is the price you pay for the energy that you use.

**Delivery:** This section includes the costs to deliver the electricity from the generating stations to your home or business. This section includes Halton Hills Hydro's portion of the bill.

**Regulatory:** These are the costs associated with administering the wholesale electricity market.

**HST:** Electricity charges are subject to the Harmonized Sales Tax of 13%.

The graph to the right shows the typical residential electricity bill.

