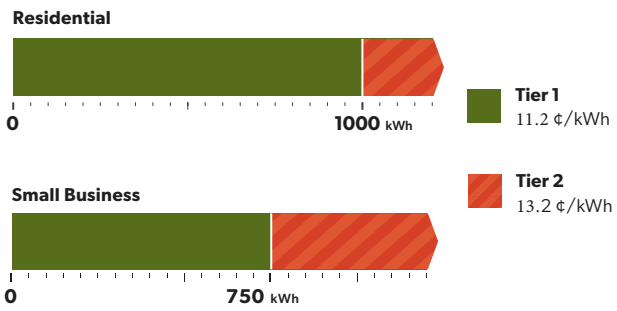
Miscellaneous Charges
(OER not applicable)

Customer Administration	
Arrears Certificate	$15.00
Statement of Account	$15.00
Pulling of postdated cheques	$15.00
Duplicate previous invoices	$15.00
Easement letter	$15.00
Income tax letter	$15.00
Notification charge	$15.00
Account history or other billing information	$15.00
Credit reference/credit check (plus credit agency costs)	$15.00
Returned cheque (plus bank charges)	$15.00
Charge to certify cheque	$15.00
Legal letter charge	$15.00
Account set up/change of occupancy charge (plus credit agency costs if applicable)	$30.00
Special meter reads	$30.00
Meter dispute charge plus Measurement Canada Fees-if meter found correct	$30.00
Interval Meter Fees (per month)	$20.00
Non-Payment of Account	
Late Payment – per month for electricity	1.5%
Late Payment – per annum	19.56%
Reconnect at meter (regular hours)	$65.00
Reconnect at pole (regular hours)	$185.00
Other Charges	
Service call–customer owned equipment	$30.00
Service call – after regular hours	$165.00
Temporary service install & remove fees:	
Overhead – no transformer	$500.00
Underground – no transformer	$300.00
Overhead – with transformer	$1000.00
Special charge for access to Power poles ($/pole/year)	$40.59
Late Payment – per month for water	2.0%

All of our electricity rates and charges are approved by the Ontario Energy Board. To learn more about electricity prices in Ontario, visit oeb.ca.

Tiered pricing per kWh:



OntarioElectricityRebate(OER)

Effective November 1st, 2026, the OER is 15.7%.

All residential and small commercial customers are automatically eligible for the rebate. You do not need to apply. Certain categories of customers including retirement homes, mobile home parks and common areas in residential multi-unit complexes such as condominium buildings need to submit a self-declaration form to receive the rebate.

Visit our website at: haltonhillshydro.com/rebates/ to apply.

For more information and a complete listing of all of our rates and charges including rates for classes of accounts not listed here, please visit our website at HaltonHillsHydro.com

Enjoy the Convenience of Paperless Billing

Never miss a bill again. With paperless billing, you receive a monthly e-mail with your billing information and enjoy the flexibility to view your bills and account information through our secure AccountOnline customer portal any time.

Visit haltonhillshydro.com/ebills to sign up today.

AccountOnline

Halton Hills Hydro

Schedule of Rates and Charges for Additional Customer Classes

Nov 1st, 2026



Rates for Additional Customer Classes Effective November 1st, 2026

	Unmetered Scattered Loads	*Sentinel Lights*	*Street Lighting*
Electricity Charge *- The cost of electricity supplied to you during the billing period. Prices are set by the Ontario Energy Board. (OEB.ca)*			
Electricity Charge	1st 750 kWh/month: 11.2 ¢/kWh Above 750 kWh/month: 13.2 ¢/kWh		*Ontario Energy Market Price Administered by IESO (IESO.ca)*
	If you have a contract with an electricity retailer, their price applies here instead		
Global Adjustment	*If you have a contract with an electricity retailer, you will see a line item called Global Adjustment which varies monthly. Visit the IESO website at www.ieso.ca for more information on the Global Adjustment.*		
Delivery Charges - *The cost to deliver electricity from generating stations across the province to Halton Hills Hydro then to your home or business*			
Monthly Service Charge	$21.74 / month	$14.72 / month	$2.82 / month / connection
Distribution Charge	$0.0154 / kWh	$55.8522 / kW	$1.9521 / kW
Transmission Network	$0.0101 / kWh	$3.1160 / kW	$3.1014 / kW
Transmission Connection	$0.0076 / kWh	$2.3333 / kW	$2.2858 / kW
Adjustment Factor - *The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor is 3.55%.*			
Regulatory Charges - *The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.*			
Standard Supply Charge	$0.25 / month	$0.25 / month	$0.25 / month
	This line item does not apply if you have a contract with an electricity retailer.		
Market Service Charge	$0.0053 / kWh	$0.0053 / kWh	$0.0053 / kWh
Additional Customer Classes			
microFIT Generation Accounts – A monthly service charge of $5.00/month applies.			

Glossary of Terms

Electricity: This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery: These are the costs of delivering electricity from generating stations across the Province to Halton Hills Hydro then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges is fixed and does not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. * Halton Hills Hydro collects this money and pays this amount directly to our suppliers.

* When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Regulatory Charges: Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

Global Adjustment: Generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

All of our rates and charges are approved by the Ontario Energy Board: OEB.ca. For a complete listing of all of our rates and charges, please visit HaltonHillsHydro.com